

# MARCUS VIRGINIA



## WORK

### IT Intern

Livio Health Group

May 2017 - Present

- Provided company with IT services and helpdesk functions
- Used Postgres to organize and maintain patient data
- Used Hugo to build a new company website (liviohealth.org)
- Chose and implemented an office Inventory software

### Print Services Associate

Office Max

October 2016 - May 2017

- Provide excellent customer service to a diverse customer base
- Identify customer needs and offer finishing services in response
- Inform and quote customers about pricing in a fast paced environment where multitasking is a requirement

### Bookstore Associate

Lake Superior College

August 2014 - August 2016

- Manage/maintain the bookstore website
- Assist and inform students about their textbooks and important school procedures
- Assist in the logistics process by unboxing, tagging, and storing textbooks while using web-based software systems



## EDUCATION

### Lake Superior College

Associate of Arts/PC Support & Technician Cert.

3.5 GPA; Graduated May 2016

### University of Minnesota

Bachelor of Computer Science

3.5 GPA; Expected Graduation Date May 2019



## SKILLS

3+ years of positive customer service to diverse groups of people

Thorough knowledge of computer hardware, operating systems, IT environments, basic security concepts and networks, programming concepts.

Self-motivated to research and learn about the latest computer technologies and trends

Experience with Web Development and familiar with languages such as Python, Java, C++, HTML, CSS, JavaScript, Node.js, Vue.js, Static Site Generators, PostgreSQL

Extensive knowledge of Windows Operating systems (XP, Vista, 7, 8, 8.1, 10, and Server 2012)

Intermediate knowledge of UNIX and Linux operating systems and command line

Strong communication/soft skills, written and oral



## CONTACT

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